



### Island Transit

Financial and Operational Updates



City Council Workshop

February 23, 2017

### Island Transit Overview



Island Transit is the Public Transportation provider for the City of Galveston, and operates the following services:

- Fixed Route/Local Bus
- Demand-Response (Dial-A-Ride)
- League City Park & Ride (Contract Service for The Gulf Coast Center/Connect Transit)
- Cruise Ship Shuttle (Contract with Port of Galveston)
- UTMB Campus (S-Lot, Route 2, and system-wide access via Contract)
- Rail Trolley (Future Pending Rehabilitation)
- Seawall/Tourist Service (Future Pending stop improvements and vehicle acquisition)



### Fixed Route/Local Services

- Ridership dropped by almost 50 % after Hurricane Ike
- Ridership was slowly building through 2013
- 3-Years of declining ridership (average -5% per year) since 2014
- Staff has been evaluating low ridership routes, and times of services

**NOTE:** After 2010 Decennial Census, Galveston was lost its Small Urban Status and approximately \$750,000 in FTA Section 5307 Formula Funding.

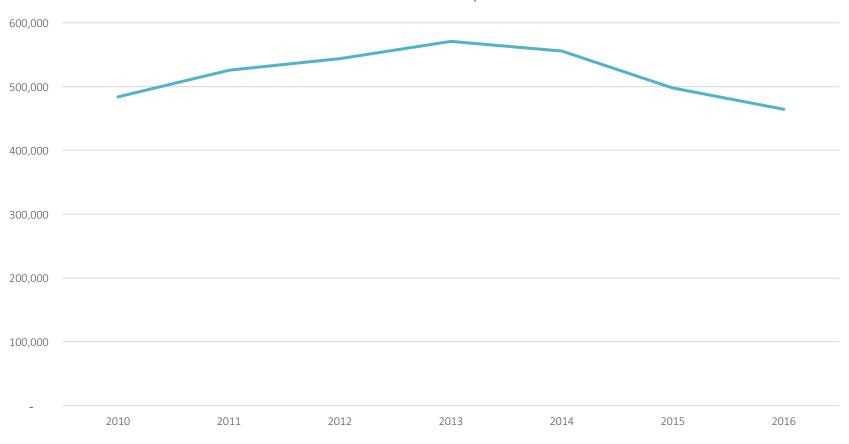
TxDOT and H-GAC however have provided supplemental annual funding in the amount of \$200,000 and \$500,000 respectively.

H-GAC's supplemental funding expires after 2017.



### Fixed Route/Local Services







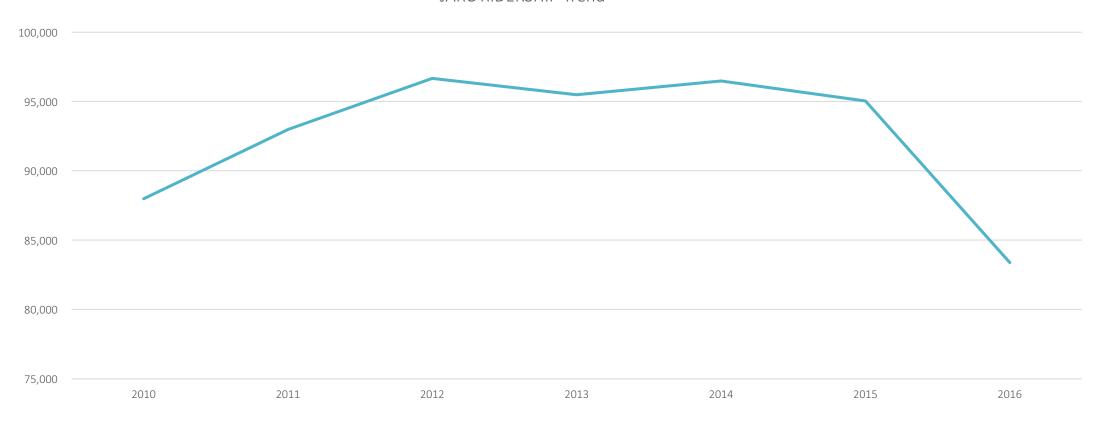
# Fixed Route/Local Ridership & Costs

FIXED ROUTE STATS										
	<u>Actuals</u>	Projected	If No Change			PROPOSED L	IFELINE ROUTE IN L	IEU OF JARC		
Fiscal Year	2016	2017	2018	1 Bus (Gillig)	1 Bus (Cutaway)	2 Buses (Gillig+Cutaway)	2 Buses (Cutaways)	2 Buses (Gillig)	M-F Only 1 Bus	M-F Only 2 Buses
RIDERSHIP	464,415	464,673	464,673	440,800	440,800	440,800	440,800	440,800	434,107	434,107
TOTAL MILES	385,365	392,034	392,034	291,277	291,277	291,277	291,277	291,277	278,345	278,345
Cost/Mile (Maint OH, Fuel Parts)	, 1.443	1.443	1.443	1.443	1.443	1.443	1.443	1.443	1.443	1.449
Cost/Rider (not including driver)	\$ 1.20	\$ 1.22	\$ 1.22	\$ 0.95	\$ 0.95	\$ 0.95	\$ 0.95	\$ 0.95	\$ 0.93	\$ 0.93
TOTAL COST/RIDER	\$ 556,081.70	\$ 565,705.06	\$ 565,705.06	\$ 420,312.71	\$ 420,312.71	\$ 420,312.71	\$ 420,312.71	\$ 420,312.71	\$ 401,651.84	\$ 403,321.91
Time (In Hrs)	31,405	32,676	32,676	25,032	25,032	26,645	26,645	26,645	24,499	25,579
Driver Cost (\$23.24/HR)	\$ 729,852.20	\$ 759,390.24	\$ 759,390.24	\$ 581,743.68	\$ 581,743.68	\$ 619,229.80	\$ 619,229.80	\$ 619,229.80	\$ 569,356.76	\$ 594,455.96
Admin (Dispatch \$26/HR)	\$ 816,530.00	\$ 849,576.00	\$ 849,576.00	\$ 650,832.00	\$ 650,832.00	\$ 692,770.00	\$ 692,770.00	\$ 692,770.00	\$ 636,974.00	\$ 665,054.00
Depreciation	\$ 125,959.44	\$ 125,959.44	\$ 125,959.44	\$ 144,925.72	\$ 125,959.49	\$ 157,501.01	\$ 138,534.78	\$ 176,467.24	\$ 125,959.49	\$ 138,534.78
TOTAL COST Fixed Route	\$ 2,228,423.34	\$ 2,300,630.74	\$ 2,300,630.74	\$ 1,797,814.11	\$ 1,778,847.88	\$ 1,889,813.52	\$ 1,870,847.29	\$ 1,908,779.75	\$ 1,733,942.09	\$ 1,801,366.65
FULL COST/RIDER	\$ 4.80	\$ 4.95	\$ 4.95	\$ 4.08	\$ 4.04	\$ 4.29	\$ 4.24	\$ 4.33	\$ 3.99	\$ 4.15
Fare Box Revenue	\$ 266,448.71	\$ 280,000.00	\$ 280,000.00	\$ 280,000.00	\$ 280,000.00	\$ 280,000.00	\$ 280,000.00	\$ 280,000.00	\$ 280,000.00	\$ 280,000.00
Grant Revenue	\$ 1,854,507.15	\$ 1,777,269.00	\$ 1,277,269.00	\$ 1,277,269.00	\$ 1,277,269.00	\$ 1,277,269.00	\$ 1,277,269.00	\$ 1,277,269.00	\$ 1,277,269.00	\$ 1,277,269.00
Gain/Loss	(\$107,467.48)	(\$243,361.74)	(\$743,361.74)	(\$240,545.11)	(\$221,578.88)	(\$332,544.52	) (\$313,578.29)	(\$351,510.75	(\$176,673.09	) <b>(\$244,097.65</b> )
*** Revenue for 2017 incl	udes only FY17 Grar	nts, Drawdowns on	FY18 Grants possib	le depending on tir	neframe of issuanc	e of funds***				
***4 Cutaways and 2 Gillig	Buses Used in Rou	tes 1-6***								
*** Gillig's Depreciate at \$	31,541.52/year***									
***Cutaways Depreciate a	it \$12,575.29/year*	**								
*** FY18 City Loses \$500K	PM Fundinf From H	HGAC***								



## JARC (Route 7+Evening Svc)

#### JARC RIDERSHIP Trend



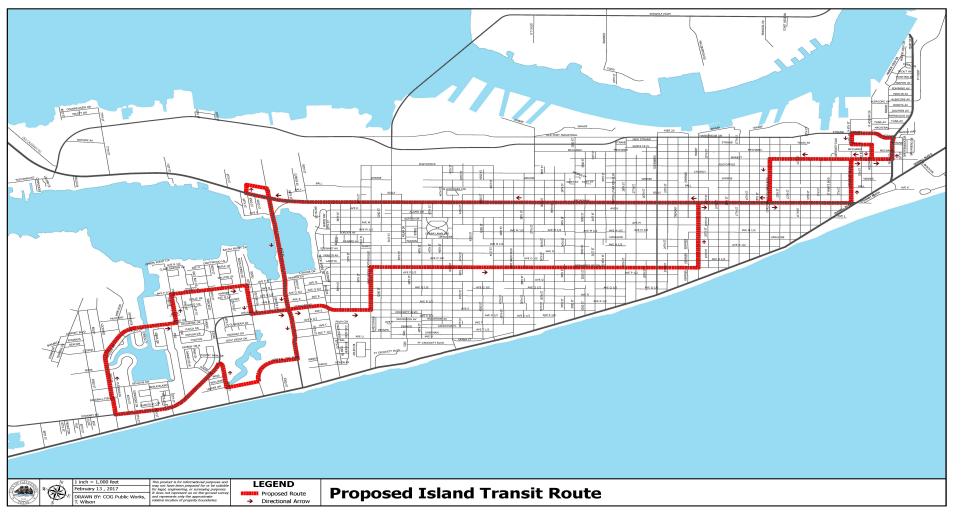


## JARC (Route 7+Evening Svc)

JARC/Evening Service Summary																			
Fiscal Year	2010	2011		2012		2013		2014	2015		2016	Li	feline - 1 Bus	Lif	eline - 2 Buses	M	-F Only - 1 Bus	M-	F Only - 2 Buses
RIDERSHIP	87,982	93,00	1	96,673		95,502		96,496	95,039		83,385		41,693		41,693		35,000		35,000
TOTAL MILES	133,716	137,00	4	138,011		137,689		137,592	138,411		131,629		30,872		30,872		17,940		17,940
Cost/Mile (Maint OH, Fuel, Parts)	1.244	1.45	52	1.507		1.426	õ	1.538	1.439	)	1.443		1.443		1.443	3	1.443		1.443
Cost/Rider (not including driver)	\$ 1.89	\$ 2.1	4 \$	2.15	\$	2.06	\$	2.19	\$ 2.10	\$	2.28	\$	1.07	\$	1.07	\$	0.74	\$	0.74
TOTAL COST/RIDER	\$ 166,342.70	\$ 198,929.8	1 \$	207,982.58	\$	196,344.51	\$	211,616.50	\$ 199,173.43	\$	189,940.65	\$	44,548.30	\$	44,548.30	\$	25,887.42	\$	25,887.42
Time (In Hrs)	9,507	9,49	9	9,557		9,537		9,535	9,585		9,257		1,613		3,226		1,080		2,160
Driver Cost (\$23.24/HR)	\$ 220,942.68	\$ 220,756.7	6 \$	222,104.68	\$ :	221,639.88	\$	221,593.40	\$ 222,755.40	\$	215,132.68	\$	37,486.12	\$	74,972.24	\$	25,099.20	\$	50,198.40
Admin (Dispatch \$26/HR)	\$ 247,182.00	\$ 246,974.0	0 \$	248,482.00	\$ :	247,962.00	\$	247,910.00	\$ 249,210.00	\$	240,682.00	\$	41,938.00	\$	41,938.00	\$	28,080.00	\$	28,080.00
Depreciation	\$ 56,692.10	\$ 56,692.10	) \$	56,692.10	\$	56,692.10	\$	56,692.10	\$ 56,692.10	\$	56,692.10	\$	12,616.61	\$	25,233.22	\$	12,616.61	\$	25,233.22
TOTAL COST JARC	\$ 691,159.48	\$ 723,352.6	7 \$	735,261.36	\$	722,638.49	\$	737,812.00	\$ 727,830.93	\$	702,447.43	\$	136,589.03	\$	186,691.76	\$	91,683.23	\$	129,399.04
FULL COST/RIDER	\$ 7.86	\$ 7.7	8 \$	7.61	\$	7.57	\$	7.65	\$ 7.66	\$	8.42	\$	3.28	\$	4.48	\$	2.62	\$	3.70
Grant Revenue	\$ 297,841.19	\$ 188,712.7	7 \$	197,235.98	\$	172,364.24	\$	216,000.00	\$ 286,654.47	\$	75,068.05								
Match/Subsidy	\$ 297,841.19	\$ 188,712.7	7 \$	197,235.98	\$	172,364.24	\$	216,000.00	\$ 286,654.47	\$	75,068.05								
Savings (Lifeline)												\$	565,858.40	\$	515,755.67	\$	610,764.20	\$	573,048.39
Gain Loss	\$ (95,477.10)	\$ (345,927.13	) \$	(340,789.40)	\$ (3	377,910.01)	\$	(305,812.00)	\$ (154,521.99)	\$	(552,311.33)		\$13,547.07		(\$36,555.66)	)	\$58,452.87		\$20,737.06



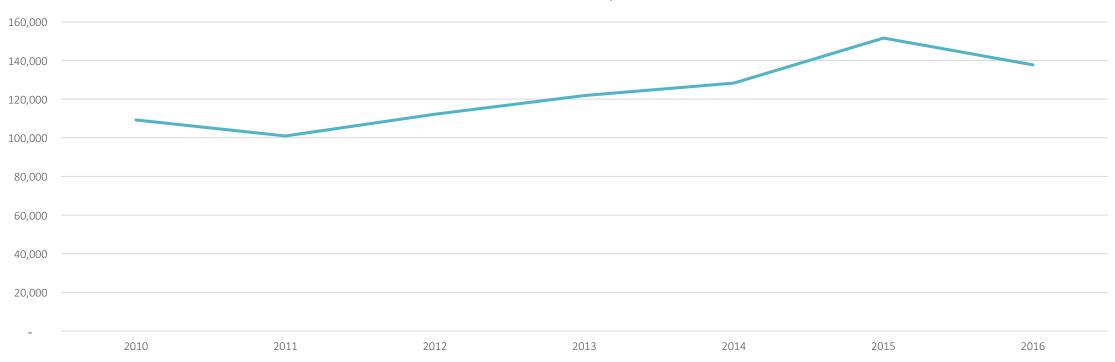
### Proposed Lifeline Service Route





### Port Shuttle Ridership

#### Port Shuttle Ridership Trend





### Port Shuttle

PORT STATS														
Fiscal Year	2010	)	2011	L	2012		2013	3	2014		2015	)	2016	
RIDERSHIP	109,213	100,981			112,353		121,872		128,458		151,654	137,710		
TOTAL MILES	13,872		13,345		12,487		14,287		16,000		14,378		15,011	
Cost/Mile (Maint OH, Fuel, Parts)	1.244	1.452		2	1.507		1.426	ŝ	1.538	3	1.439	)	1.443	
Cost/Rider (not including driver)	\$ 0.16	\$	0.19	\$	0.17	\$	0.17	\$	0.19	\$	0.14	\$	0.16	
TOTAL COST/RIDER	\$ 17,256.77	\$	19,376.94	\$	18,817.91	\$	20,373.26	\$	24,608.00	\$	20,689.94	\$	21,660.87	
Time (In Hrs)	2,560		2,472		2,220		2,570		2,873		2,923		3,099	
Driver Cost (\$34.86/HR)	\$ 89,241.60	\$	86,173.92	\$	77,389.20	\$	89,590.20	\$	100,152.78	\$	101,895.78	\$	108,031.14	
Admin (Dispatch \$26/HR)	\$ 66,560.00	\$	64,272.00	\$	57,720.00	\$	66,820.00	\$	74,698.00	\$	75,998.00	\$	80,574.00	
Depreciation	\$ 75,451.74	\$	75,451.74	\$	75,451.74	\$	75,451.74	\$	75,451.74	\$	75,451.74	\$	75,451.74	
TOTAL COST PORT	\$ 248,510.11	\$	245,274.60	\$	229,378.85	\$	252,235.20	\$	274,910.52	\$	274,035.46	\$	285,717.75	
FULL COST/RIDER	\$ 2.28	\$	2.43	\$	2.04	\$	2.07	\$	2.14	\$	1.81	\$	2.07	
Revenue Received	\$ 95,836.00	\$	103,599.15	\$	102,054.41	\$	120,493.97	\$	164,001.44	\$	152,631.18	\$	173,836.75	
Gain/Loss	(\$152,674.11)		(\$141,675.45	)	(\$127,324.44)		(\$131,741.23	)	(\$110,909.08)		(\$121,404.28		(\$111,881.00)	
***Port Operated 100% on														
ОТ														



## UTMB + League City P&R

- Agreement w/UTMB allows access for all patients, visitors, employees.
- "Performance Based Compensation" include Ridership, On-Time Performance, Etc.
- League City P&R\* (Contract with GCC) is included in the Performance Measures.
- Net Shortfall approx. \$280,000 per year (across all services), including:
  - League City P&R
  - Demand Response
  - Fixed Route
  - S-Lot (Shuttle Service)

Note: After FY 2017, GCC/Connect CMAQ funds for LC P&R Operations are Discontinued.



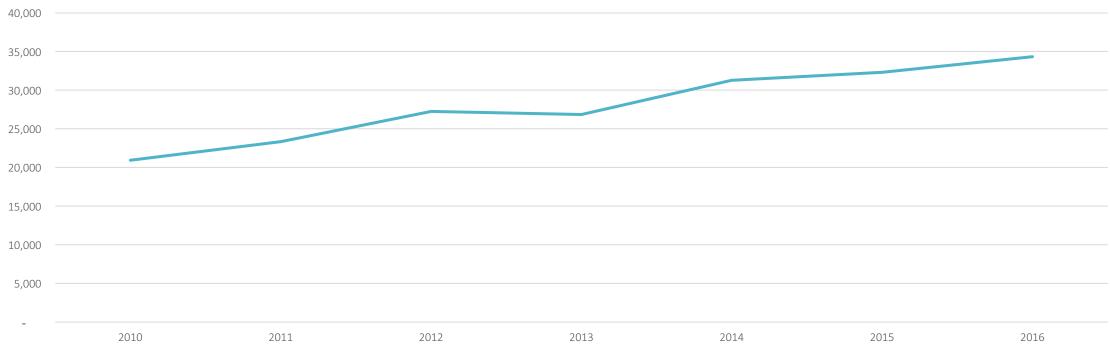
### UTMB Costs & Ridership

				Оре	eration	nal Costs (UTN	1B Сс	ost based on F	Ride	ership %)						
Route	F	RT - 1		RT - 2	I	RT - 3/4	ı	RT - 5/6		RT - 7	UT S LOT	DART			VL	TOTALS
Miles		57,575		46,181		56,267		153,510		87,665	20,849		138,077		364,456	
*Cost/Mile		1.443		1.443		1.443		1.443		1.443	1.443	3	0.77	4	1.443	
Total Cost	\$	83,080.73	\$	66,639.18	\$	81,193.28	\$	221,514.93		\$ 126,500.60	\$ 30,085.11	1	\$ 106,871.6	0	\$ 525,910.01	
UTMB Cost/Year	\$	9,969.69	\$	26,655.67	\$	8,931.26	\$	22,151.49		\$ 7,590.04	\$ 30,085.11	1	\$ 25,649.1	8	\$ 478,578.11 \$	609,610.55
Driver Cost/Year	\$	5,800.92	\$	19,336.40	\$	5,317.51	\$	14,502.30		\$ 2,900.46	\$ 48,341.00	)	\$ 46,407.3	6	\$ 386,728.00 \$	529,333.95
Overhead/Year	\$	3,120.00	\$	15,600.00	\$	3,120.00	\$	12,480.00		\$ 3,120.00	\$ 24,960.00	)	\$ 3,120.0	0	\$ 37,440.00 \$	102,960.00
Depreciation/Year	\$	1,509.03	\$	12,616.61	\$	1,383.28	\$	3,154.15		\$ 754.52	\$ 12,575.28	3	\$ 12,072.2	7	\$ 114,811.13 \$	158,876.27
Loss/Gain	\$	20,399.64	\$ 7	74,208.68	\$ 1	18,752.05	\$ 5	52,287.95	\$	14,365.01	\$ 115,961.39	\$	87,248.81	\$	1,017,557.24	1,400,780.77
														\$	1,400,780.77	TOT EXP W/ DEP
*Cost/Mile Includes Mainta	nence Staff	& OH, Fuel, Repa	irs and	d Parts										\$	1,241,904.50	TOTAL EXP W/O DEP
*Driver Cost/Year For RTs 1	, 2, 3/4, 5/6	and 7 Based Off (	ITU †C	MB Badge %										\$	222,499.96	UTMB REV
*DriverCost/Year For Shuttl								\$	739,950.34	VL REV						
*Drivers Make \$48,341/Yr -	Department								\$	438,330.47	TOTAL					
															\$ <b>279,454.20</b>	TOTAL W/O DEP



### Demand Response Ridership







## Demand Response

DEMAND RESPONSE STATS								
	2010	2011	2012		2013	2014	2015	2016
RIDERSHIP	20,941	23,353	27,257		26,873	31,291	32,337	34,339
TOTAL MILES	73,288	79,696	98,558		109,957	125,576	124,445	131,553
AVG MILES/TRIP	3.50	3.41	3.62		4.09	4.01	3.85	3.83
Cost/Mile (Maint OH, Fuel, Parts)	1.083	1.333	1.282		1.553	1.254	1.003	0.774
Cost/Rider (not including driver)	\$ 3.79	\$ 4.55	\$ 4.64	\$	6.35	\$ 5.03	\$ 3.86	\$ 2.97
TOTAL COST/RIDER	\$ 79,370.90	\$ 106,234.77	\$ 126,351.36	\$	170,763.22	\$ 157,472.30	\$ 124,818.34	\$ 101,822.02
Time (In Hrs)	6,980	7,784	9,086		8,958	10,430	10,779	11,446
Driver Cost (\$23.24/HR)	\$ 162,222.95	\$ 180,907.91	\$ 211,150.89	\$	208,176.17	\$ 242,400.95	\$ 250,503.96	\$ 266,012.79
Admin (Dispatch \$26/HR)	\$ 181,488.67	\$ 202,392.67	\$ 236,227.33	\$	232,899.33	\$ 271,188.67	\$ 280,254.00	\$ 297,604.67
Depreciation	\$ 75,451.74	\$ 75,451.74	\$ 75,451.74	\$	75,451.74	\$ 75,451.74	\$ 75,451.74	\$ 75,451.74
TOTAL COST DR	\$ 498,534.26	\$ 564,987.08	\$ 649,181.32	\$	687,290.47	\$ 746,513.66	\$ 731,028.04	\$ 740,891.22
FULL COST/RIDER	\$ 23.81	\$ 24.19	\$ 23.82	\$	25.58	\$ 23.86	\$ 22.61	\$ 21.58
Fare Box Revenue	\$ 11,866.00	\$ 12,430.00	\$ 15,222.00	\$	13,789.00	\$ 16,497.00	\$ 16,589.00	\$ 26,569.00
Gain/Loss	(\$486,668.26)	(\$552,557.08)	(\$633,959.32)	)	(\$673,501.47)	(\$730,016.66)	(\$714,439.04)	(\$714,322.22)

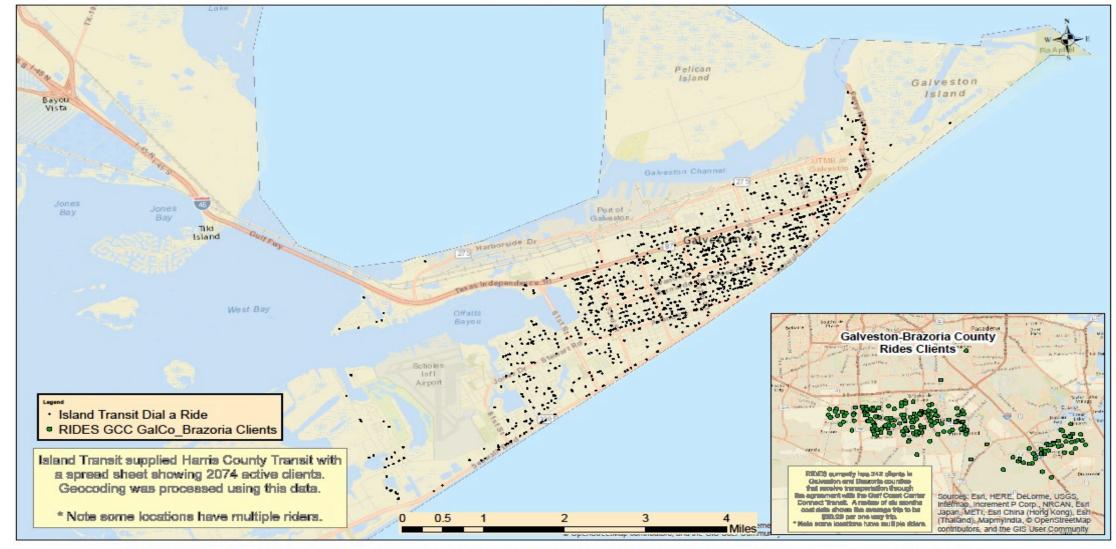
### Harris County RIDES Program

- Harris County RIDES is a Taxi Voucher Program operated by Harris County Transit.
- RIDES pre-qualifies taxi providers, who must meet standards for background checks and drug and alcohol testing.
- Service is 24 hrs, and is dispatched through the taxi operators.
- Connect Transit/Gulf Coast Center is now participating in RIDES to reduce escalating demand-response costs.
- Galveston's compact street grid system could be easily served by door to door taxi services.
- Current demand response trips also indicate proximity to fixed route.
- Recertification of system users for eligibility would be recommended.











### Recommended Actions

- Replace current JARC/Evening Service with Re-designed "Lifeline" evening service. Estimated annual savings \$500,000.
- Consider Taxi Voucher/Shared Ride Program such as *Harris County Rides* to reduce and contain escalating cost. Estimated annual savings \$300,000.
- Reduce overtime by transitioning staff from current DR hours, and current evening service. Estimated annual savings \$400,000.
- •Renegotiate Port Shuttle agreement. Estimated annual savings \$100,000.
- •Renegotiate UTMB-City Agreement to reflect actual service delivery cost. Estimated annual savings \$280,000.

#### Total Estimated Annual Savings: \$1,580,000

- •Transition League City P&R services to Countywide Transit District by 2020.
- •Utilize hotel-motel "trickledown" funds for future operation of Seawall Rubber Tire Trolley Bus, and Rail Trolley operations + participation by hospitality industry.



### Next Steps

Any Major Route or Service Reduction (20% or greater reduction) or Fare Increase will require:

- Public Notice (Newspaper, Website, Aboard Vehicles, G-TV, and at Shelters)
- 2-Week Public Comment Period
- Public Meeting (Separate from City Council Meeting Date)

If the *Harris County RIDES* alternative is sought for Demand Response, a contract will also be need to be considered by City Council.